

Following on from our email on 11 October, we would like to update you about an upcoming change to the way that you log in to ConnX, which will enhance both security and convenience.

Why is this happening?

In our ongoing commitment to safeguarding your data and streamlining the login process, we will be replacing the current ConnX login method next week (week commencing 13 November). We are integrating with Microsoft, offering you a seamless and secure login experience.

How to log in to ConnX moving forward

The new ConnX login method will require you to click on the "**Login with Azure**" button. This integration is essentially a Single Sign-On (SSO) functionality, eliminating the need to manually enter your username and password each time you login.

For the next two weeks, if you are working on a Virtus network-connected device (laptop, PC, Citrix, VPN), Your Azure SSO login uses the same username and password as your Citrix/VPN and other cloud resource logins.



Importantly, there are new URLs for accessing ConnX.

- NSW and Queensland - [click here](#)
- Victoria and Tasmania - [click here](#)

We encourage you to save the relevant URL to your favourites in your web browser. The Virtus intranet has also been updated with the new links.

Additionally, please have your authenticator app ready when logging in for the first time, as it will prompt a Multi-Factor Authentication (MFA) request to verify your identity.

From week commencing 27 November 2023

Following the two-week transition period, you will be able to access ConnX securely from the internet without the need for a Virtus network connection.

Experiencing Issues with Azure SSO Login?

If you encounter any difficulties while logging in with Azure SSO, please take the following steps:

- Log a ticket by [emailing the helpdesk](#) or calling 1800 411 612
 - CC Virtus IT Security: security@virtushealth.com.au.
 - CC Joanne Ambrose: joanne.ambrose@virtushealth.com.au.

We appreciate your support during this transition to further enhance our security and employee experience.

Best wishes,
Virtus Health